



Port Pal Pro

User Guide

Your Cruise Companion

Ports · Ships · Deck Plans · Real Itineraries · Community

Welcome

Port Pal Pro is your cruise companion: 2,600+ ports worldwide, live ship tracking, official deck plans, verified itineraries, and a community of cruisers who've been there — all in one clean, ad-free app.

This guide walks you through the essentials. If you ever get stuck, the in-app FAQ and our friendly team at info@portpalapp.com are here to help.

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1. Getting Started

Download

- **iPhone / iPad:** App Store → search “Port Pal Pro”
- **Android:** Google Play → search “Port Pal Pro”

Free Trial & Unlock

Every new user gets a **3-day free trial** on first launch — the entire app is yours to explore.

After the trial, unlock the full app with a **one-time \$4.99 in-app purchase**. No subscription. No ads. Ever.

Already unlocked before? On the unlock screen, tap **Restore** and your purchase returns on any device — no re-payment.

Got a free unlock code? Open the unlock screen and enter your code (or tap Restore if it was already applied).

2. The Home Screen

Everything starts here:

- **Search** — find any port, ship or cruise line instantly (try “santor”, “icon” or “ncl”)
- **My Cruises** — your saved sailings with live countdowns
- **Browse by Continent** — explore ports around the world
- **Cruise Lines** — 52 lines, 330+ ships with deck plans
- **Ships in Port** — live positions, speed and destination
- **News Feed** — the latest community posts

3. Adding & Managing Your Cruises

Add an upcoming cruise

1. Tap **My Cruises** → **+ Add Your First Cruise**
2. Type your cruise line or ship name — matches appear as you type
3. Pick your sail date; Port Pal Pro confirms the sailing and fills in the real day-by-day itinerary: embark, ports, sea days, disembark
4. Tap **Save** — it appears in My Cruises with a live countdown

Add a past cruise

Pick a past sail date and Port Pal Pro searches its verified database of **100,000+ sailings**. When it finds a match, the ports auto-fill. Records go back to 1990.

If the day order looks wrong, open the cruise → **Fix Order** → use the arrows to move any port or sea day → **Confirm**. (Embarkation and disembarkation days are locked.)

My Cruises & your account

My Cruises is tied to your account. Signed in, you see your backed-up cruises on any device. Signed out, the app asks you to log in first.

Check-in reminders

When online check-in opens for your cruise line, you'll get a notification plus a daily reminder until you confirm. Once check-in is open, Port Pal Pro also shows a **documents checklist** (passport, visas, insurance) so you arrive ready.

4. Deck Plans & Ships in Port

Deck plans

From a saved cruise or the ship search, tap **Deck Plans** to view every deck — available for **330+ ships across 26 cruise lines**, including Royal Caribbean, Carnival, MSC, Norwegian, Princess and more.

Ships in Port

Open any port page → **Ships in Port — Pick a Date** → choose a date and see every ship scheduled in port that day, with live position, speed and destination.

Tap **Ship Info** on any ship to open its article with photos, history and specifications.

5. Ports & Port Authorities

Every port page includes:

- **Highlights, history and photos**
- **Current Port Time** — the port's real local time, including daylight-saving adjustments
- **Port authority contact** — address, phone and email where publicly available
- **Port forum** — tips from cruisers who've been there
- **Directions Back to Port** — walking, transit or driving from wherever you are
- **Weather** — current conditions at the port

6. Forums & Community

- **Sign up / log in** from the forum screen or the account icon on the home page
- **Post** on any port, ship or cruise-line forum — text and photos
- **Edit or delete** your own posts anytime
- **Notifications** — the bell icon shows unread activity since your last visit
- **Profile picture** — add one from your camera or photo library

Your free account powers the forums, cloud backup and cruise corrections — one login, everywhere.

7. Your Account

Sign in	With your email and password
Forgot password?	Tap it on the login screen — we email a 6-digit code to reset your password
Change password	Account sheet → Change Password (other devices sign out; yours stays in)
Profile picture	Account sheet → Profile Picture → camera or library
Cloud backup	Your saved cruises back up automatically — switch phones and they're all there
Delete account	Account menu → Delete Account — removes your account, posts and cloud cruises permanently

8. Offline, Privacy & Languages

Offline

Once you save a cruise, its itinerary and port info work **fully offline** — no signal mid-ocean? No problem. Live features (ship tracking, ships in port, weather) need a connection.

Privacy

- Your cruises stay on your device by default; cloud backup is optional and tied to your free account
- Forum account details are stored encrypted (AES-256); passwords are kept only as a hash
- Port Pal Pro only uses your location when you tap **Directions Back to Port** — it never stores or shares it
- **No ads, no trackers, no selling your data** — ever

Languages

Available in **6 languages** — switch anytime from the language selector on the home screen.

9. Need Help?

- **In-app FAQ** — the most common questions, always up to date
- **Email:** info@portpalapp.com
- **Website:** portpalapp.com

Built by a cruiser, for cruisers. Happy sailing!